SPT0054

SPIRIT

VICTORY

XE 125
Elliptical

OWNER'S MANUAL

PLEASE CAREFULLY READ THIS ENTIRE MANUAL BEFORE OPERATING YOUR NEW ELLIPTICAL!

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ATTENTION-*THIS ELLIPTICAL IS INTENDED FOR* ***RESIDENTIAL USE ONLY*** *AND IS WARRANTED FOR THAT APPLICATION. ANY OTHER APPLICATION* ***VOIDS*** *THIS WARRANTY IN ITS ENTIRETY.*

SPIRIT

CONGRATULATIONS ON YOUR NEW ELLIPTICAL AND WELCOME TO THE SPIRIT FAMILY!

Thank you for your purchase of this quality elliptical trainer. Your new elliptical was manufactured by one of the leading fitness manufacturers in the world and is backed by one of the most comprehensive warranties available.

Please take a moment at this time to record the name of the dealer and the date of purchase below to make any future, needed contact easy. We appreciate your support and we will always remember that you are the reason that we are in business.

Yours in Health,
BOYLES FITNESS Equipment Pty Ltd.

Name of Dealer_____
Purchase Date_____

SPT0054/XE125_ver.A

Important Safety Instructions

***WARNING* - Read all instructions before using this appliance.**

- Do not operate elliptical on deeply padded, plush or shag carpet. Damage to both carpet and elliptical may result.
- Keep children away from the elliptical.
- Keep hands away from all moving parts.
- Never operate the elliptical if it has a damaged cord or plug. If the elliptical is not working properly, call your dealer.
- Keep the cord away from heated surfaces.
- Do not operate where aerosol spray products are being used or where oxygen is being administered. Sparks from the motor may ignite a highly gaseous environment.
- Never drop or insert any object into any openings.
- Do not use outdoors.
- To disconnect, turn all controls to the off position, then remove the plug from the outlet.
- Do not attempt to use your elliptical for any purpose other than for the purpose it is intended.
- The hand pulse sensors are not medical devices. Various factors, including the user's movement, may affect the accuracy of heart rate readings. The pulse sensors are intended only as exercise aids in determining heart rate trends in general.
- Wear proper shoes. High heels, dress shoes, sandals or bare feet are not suitable for use on your elliptical. Quality athletic shoes are recommended to avoid leg fatigue.
- Maximum User Weight: 136 kgs

SAVE THESE INSTRUCTIONS - THINK SAFETY!

Important Electrical Information

WARNING!

- **NEVER** remove any cover without first disconnecting AC power supply.
- If A.C. voltage varies by ten percent (10%) or more, the performance of your elliptical may be affected. **Such conditions are not covered under your warranty.** If you suspect the voltage is low, contact your local power company or a licensed electrician for proper testing.
- **NEVER** expose this elliptical to rain or moisture. This product is **NOT** designed for Use outdoors, near a pool or spa, or in any other high humidity environment. Maximum environmental ratings are 4-48 degrees Celsius, 95% humidity non-condensing (no water droplets forming on surfaces).

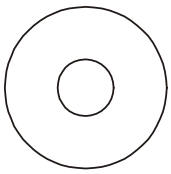
Important Operation Instructions

- **NEVER** operate this elliptical without reading and completely understanding the results of any operational change you request from the computer.
- Understand that changes in resistance do not occur immediately. Set your desired level on the computer console and release the adjustment key. The computer will obey the command gradually.
- **NEVER** use your elliptical during an electrical storm. Surges may occur in your household power supply that could damage elliptical components.
- Use caution while participating in other activities while using your elliptical such as watching television, reading, etc. These distractions may cause you to lose balance and may result in serious injury.
- Always hold on to a handrail or hand bar while making control changes.

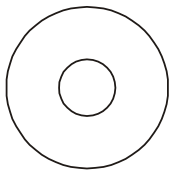
  Do not use excessive pressure on console control keys. They are precision set to properly function with little finger pressure. Pushing harder is not going to make the unit go faster or slower. If you feel the buttons are not functioning properly with normal pressure, contact your Spirit dealer.

Assembly Pack Check List

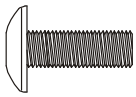
Step 1



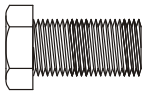
#97. 5/16"x 23 x1.5T
Flat Washer (4pcs)



#102. 5/16"x 23 x2T
Curved Washer (2pcs)

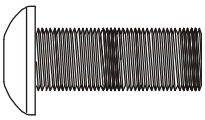


#78. M5 x 10m/m
Phillips Head Screw (4pcs)

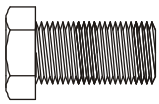


#70. 5/16" x 15m/m
Hex Head Bolt (6pcs)

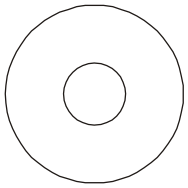
Step 2



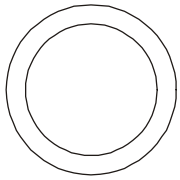
#75. 5/16" x 15m/m
Button Head Socket Bolt (6pcs)



#70. 5/16" x 15m/m
Hex Head Bolt (2pcs)

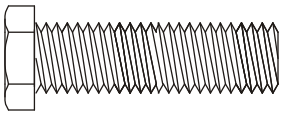


#97. 5/16" x 23 x 1.5T
Flat Washer (2pcs)



#101. Ø17
Wavy Washer (2pcs)

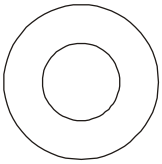
Step 3



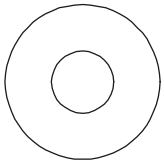
#71. 5/16" x 32m/m
Hex Head Bolt (2 pcs)

#105. 5/16" x 7T
Nyloc Nut (2 pcs)

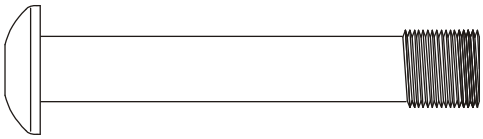
#89. 3/8" x 7T
Nyloc Nut (2 pcs)



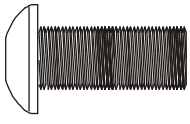
#94. 3/8" x 19 x 1.5T
Flat Washer (2 pcs)



#98. 5/16" x 20 x 1.5T
Flat Washer (4 pcs)



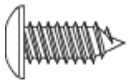
#77. 3/8" x 2-1/4"
Button Head Socket Bolt (2 pcs)



#76. 5/16" x 3/4"
Button Head Socket Bolt (2 pcs)

Assembly Pack Check List

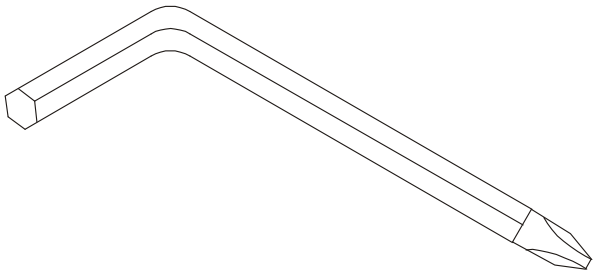
Step4



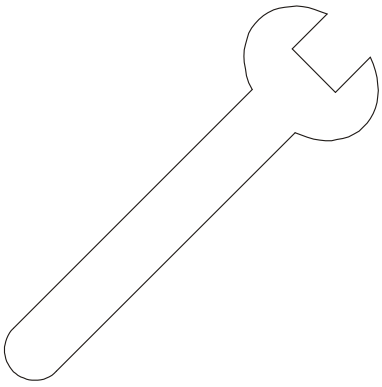
#84. 3.5x12m/m
Sheet Metal Screw (8pcs)

#79. M5 x 15m/m
Phillips Head Screw (8pcs)

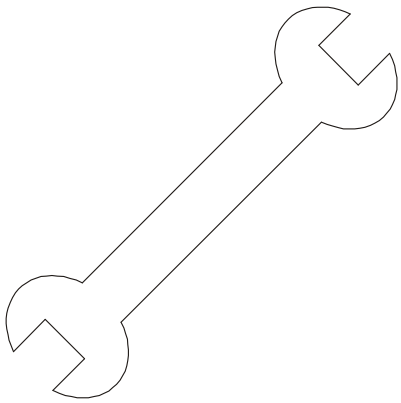
Tools



#108. Combination 5mm Allen Wrench
& Phillips Head Screw Driver (1 pc)



#110. 12m/m Wrench (1pc)



#111. 13/14m/m Wrench (2pcs)

Assembly Instructions

■ UNPACKING THE UNIT

1. Using a razor knife (Box Cutter) cut the outside, bottom, edge of box along the dotted Line. Lift Box over the unit and unpack.
2. Carefully remove all parts from carton and inspect for any damage or missing parts. If damaged parts are found, or parts are missing, contact your dealer immediately.
3. Locate the hardware package. The hardware is separated into steps. Remove the tools first. Remove the hardware for each step as needed to avoid confusion.

STEP 1: CONSOLE MAST ASSEMBLY

1. Locate the Console Mast (10) and Console Mast Cover (41) and slide the Cover onto the Mast as far as it will go. Make sure the Console Mast Cover (41) is facing the correct way.
2. At the top opening of the Main Frame (1) of the elliptical is a Computer Cable (32). Unravel and straighten out the Computer Cable (32) and feed it into the bottom of the Console Mast tube (10) and out of the top opening.
3. Install the Console Mast (10) into the receiving bracket in the top of the Main Frame (1). Put the 4pcs of 5/16"× 23 ×1.5T Flat Washers (97) onto the 4pcs of 5/16" × 15m/m Hex Head Bolts (70) and the 2pcs of 5/16" × 23 × 2T Curved Washers (102) onto the 2pcs of 5/16" ×15m/m Hex Head Bolts (70). Install, and hand tighten by using the 12m/m Wrench (110).

   NOTE: There is a electrical wire running through the Console Mast Tube (10). Be careful not to damage or pinch this Computer Cable (32) during this procedure.
4. Locate the Console (31) and the 4 pcs of M5 × 10m/m Phillips Head Screws (78) by using the Combination M5 Allen Wrench & Phillips Head Screw Driver (108).
5. There will be three electrical wire connectors at the top opening of the Console Mast (10), two Handpulse Assembly (37), one Computer Cable (32). Connect these to the mating connectors on the back of the Console (31). The connectors are keyed so you cannot plug them in the wrong way so do not force them.
6. Storing the excess wire back into the Console Mast (10), carefully install the Console (31) onto the mounting plate of Console Mast (10) and secure using the 4 pcs of M5 × 10m/m Phillips Head Screws (78).

STEP 2: HANDLE BAR ASSEMBLY

1. Install the 2 pcs of Ø17 Wave Washers (101) onto the Left and Right side of the Handle Bar axle.
2. Slide the Lower Handle Bar (L&R) (4&5) onto the appropriate side of the axle.
3. Put the 2 pcs of 5/16" × 23 × 1.5T Flat Washers (97) onto the 2 pcs of 5/16" × 15m/m Hex Head Bolts (70) and install, and tighten, in the threaded holes in the ends of the axle.
4. Install the Left and Right Handgrip (13&14) into the Lower Handle Bar (L&R) (4&5) with 6pcs of 5/16 ×15m/m Button Head Socket Bolts (75) by using the Combination M5 Allen Wrench & Phillips Head Screw Driver (108).

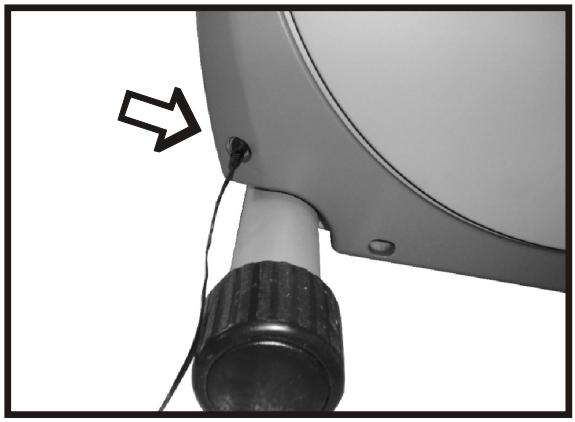
STEP 3: CONNECTING ARM ASSEMBLY

1. Align the hole in the end of the Connecting Arms (L&R)(7&8)(pivoting rod end) with the hole in the bracket of the Lower Handle Bar (L&R) (4&5). The rod end should be on the inside of the Lower Handle Bar (L&R) (4&5). bracket. Take 2pcs of 5/16"×1-1/4" Hex Head Bolts (71) and install it through the Lower Handle Bar (L&R) (4&5)) bracket and the rod end. Install 2pcs of 5/16"×20×1.5T Flat Washers (98), 2pcs of 5/16"×7T Nylon Nuts(105) tighten firmly using the 12m/m Wrench (110) on the 5/16"×7T Nylon Nut (105)and one on the 5/16"×1-1/4" Hex Head Bolt (71).
2. Install the 2 pcs of Rails (15) into the receiving bracket in the end of Main Frame(1) with 2 pcs of 3/8" × 2-1/4" Button Head Socket Bolts (77) , 2pcs of 3/8"×19×1.5T Flat Washers(94) and 2 pcs of 3/8"×7T Nylon Nuts (89) by using 2 pcs of 13/14m/m Wrench (111).
3. Put the Lug Cover (L) (61) and Lug Cover (R)(62) onto the Rail Strap (16). Install the Rail Tubes (15) with 2 pcs of 5/16" ×3/4" Button Head Socket Bolts (76) and 2 pcs of 5/16"×20×1.5T Flat Washers (98) by using Combination M5 Allen Wrench & Phillips Head Screw Driver (108).

STEP 4: PLASTICS ASSEMBLY

1. Install the Connecting Arm Covers (L & R) (59 & 60) over the connection of the rod end and Lower Handle Bar (L&R) (4&5) with 4pcs of M5×15m/m Phillips Head Screws(79) and 2pcs of Ø 3.5×12m/m Sheet Metal Screws (84) by using the Combination M5 Allen Wrench & Phillips Head Screw Driver (108).
2. Install the 2pcs of Slide Wheel Cover (52) using the 4pcs of M5×15m/m Phillips Head Screws(79).
3. Install the Front Handle Bar Cover (L & R) (54 & 56) and Rear Handle Bar Cover (L & R) (55 & 57) over the Handle Bars axle connections with the 6 pcs of Ø 3.5×12m/m Sheet Metal Screws (84) by using Combination M5 Allen Wrench & Phillips Head Screw Driver (108).

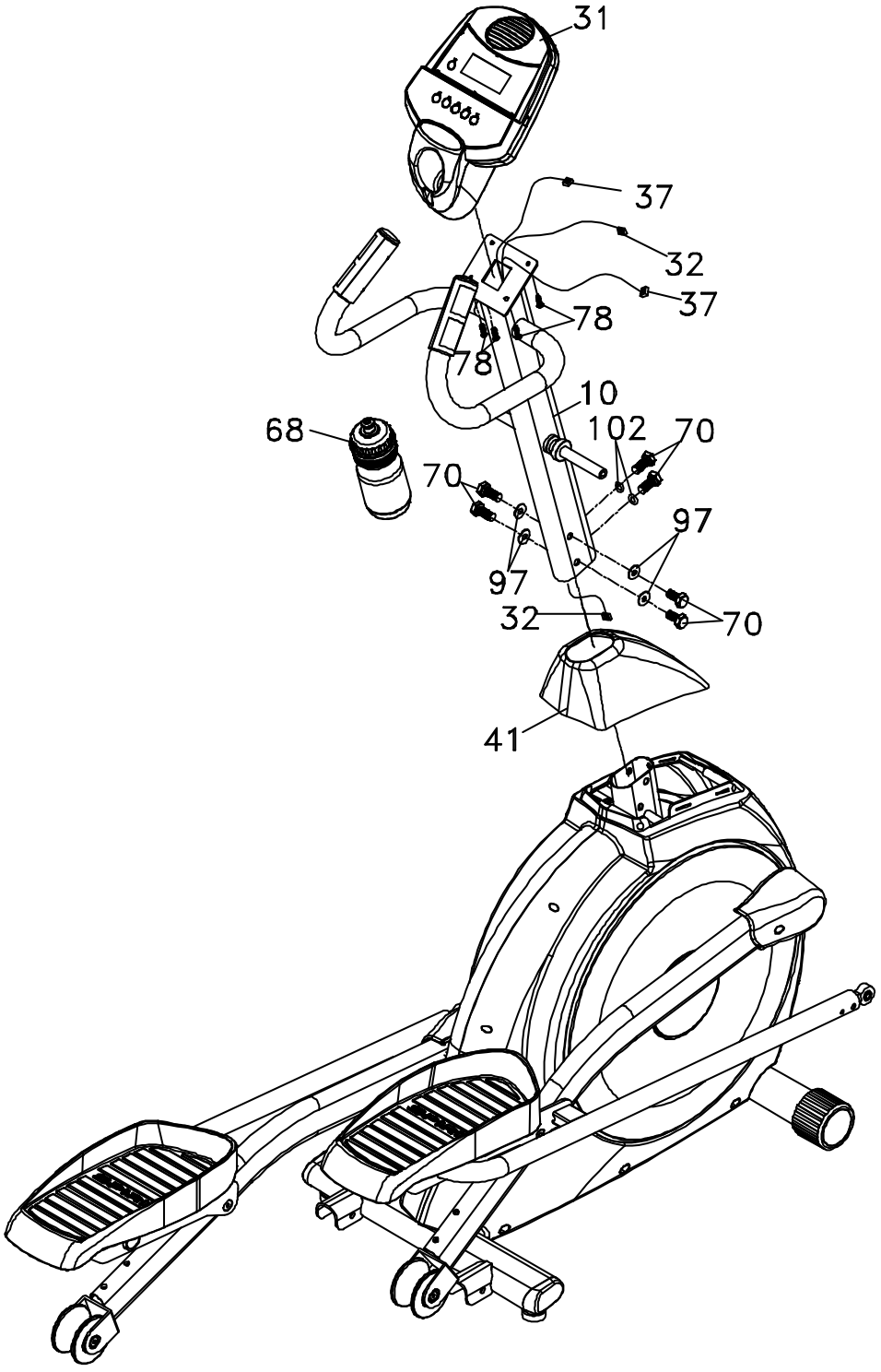
PLEASE ENSURE ALL FASTENERS ARE TIGHT AFTER THE COMPONENTS HAVE BEEN ASSEMBLED.



POWER CONNECTOR LOCATED ON FRONT, LEFT HAND SIDE OF UNIT.

Assembly drawing

step 1



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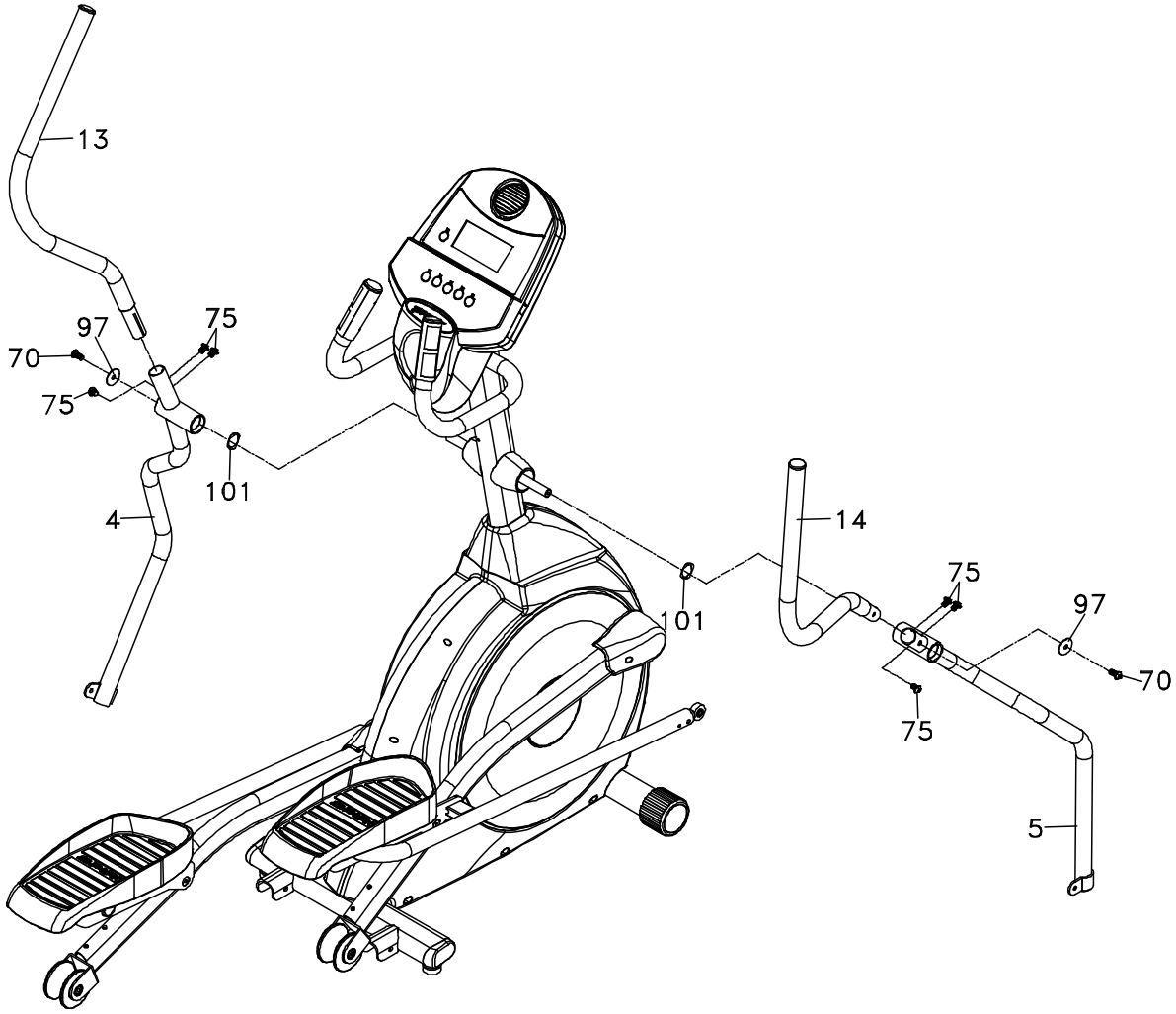

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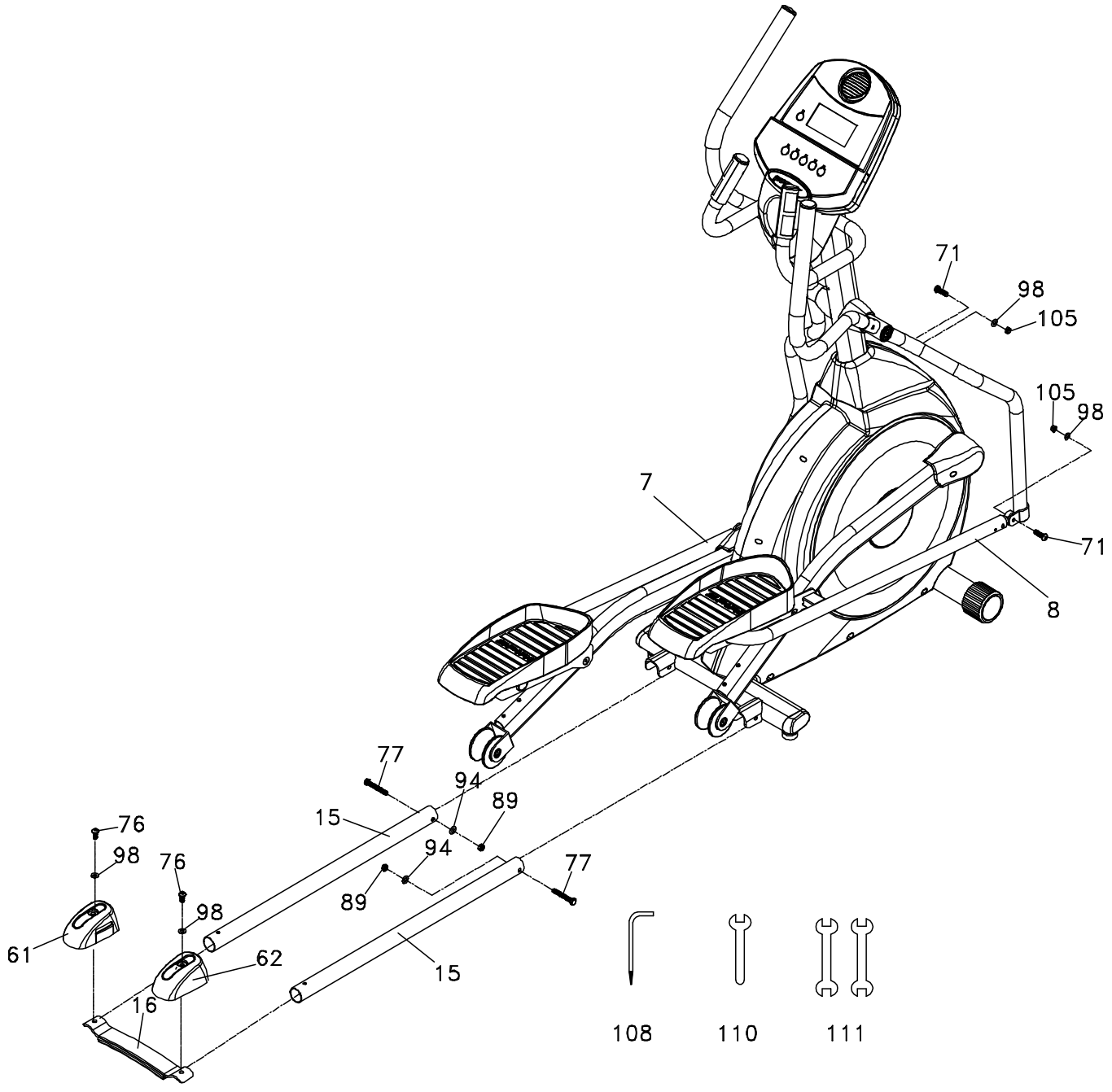
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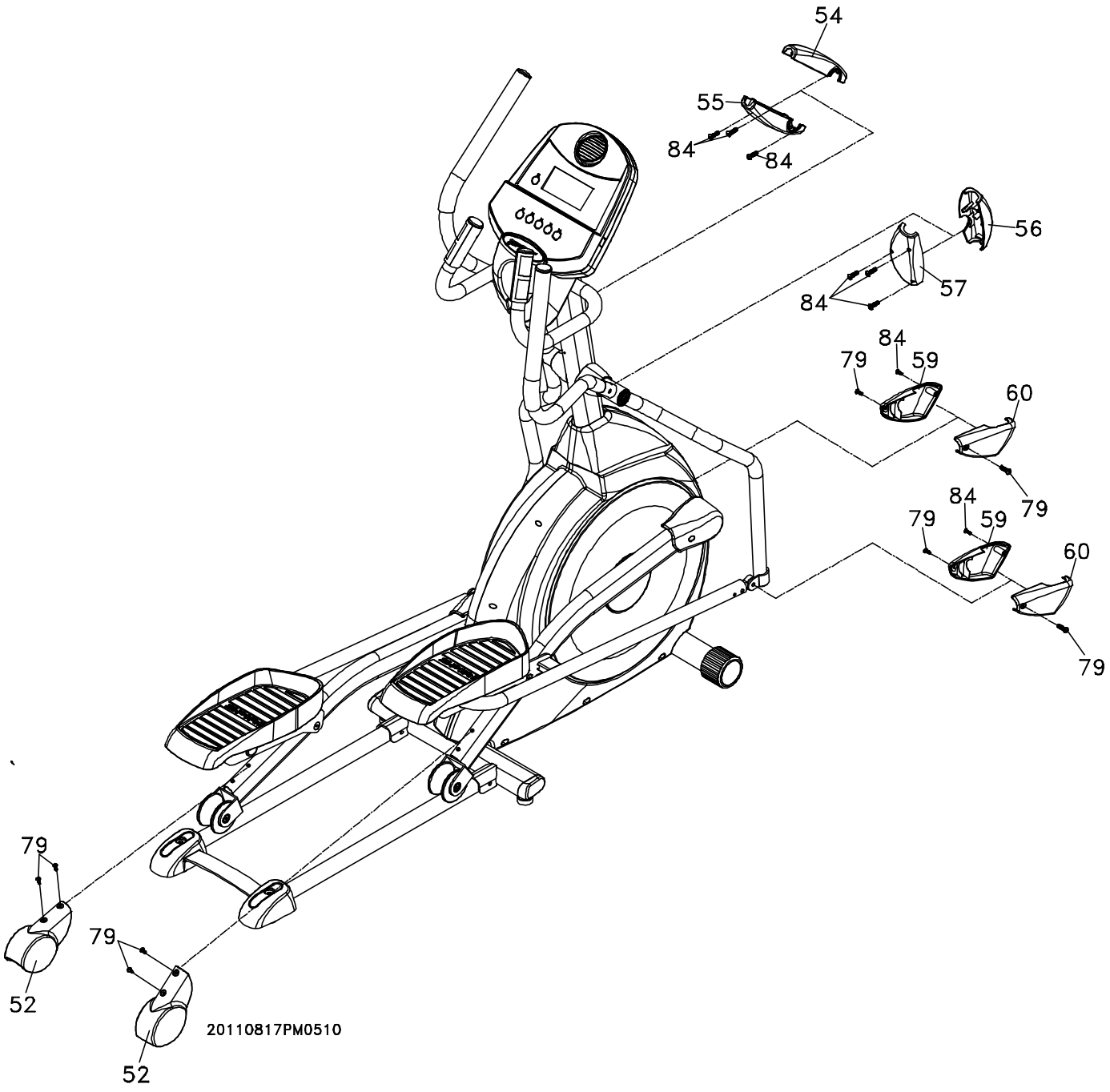
step 4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Transportation

The elliptical is equipped with two transport wheels which are engaged when rear of XE Series Elliptical is lifted.

Operation of Your Elliptical

Getting familiar with the control panel

Starting a program

Quick Start

After the console powers up you may press the Start key to begin, this will initiate the Quick Start mode. In Quick Start the Time will count up from zero and the workload may be adjusted manually by pressing the Up/Down buttons. Distance and Calories will accrue, starting from zero.
The Calorie window will switch between Calories and Watts every 5 seconds. The Calorie reading shows total Calories burned and is an approximate number. The Watt reading indicates how much work you are doing. If the Watt reading is 100, this means you are doing enough work to light a 100 watt light bulb.
The bottom left data window will switch between RPM and Speed every 5 seconds. The Distance window shows distance traveled, based on pedal speed, in miles. The Pulse window will display your heart rate in beats per minute if you are holding the heart rate hand sensors, or wearing a chest strap transmitter.

Manual

Using the Up/Down keys, highlight the Manual icon at the top of the display and press Enter key. The profile will be blinking and you may use the Up/Down keys to adjust the program work level and then press Enter. The Time window will now be blinking. Use the Up/Down keys to adjust the program Time and then press Enter. The Distance window will now be blinking and you can adjust a target Distance using the Up/Down keys then press Enter. Calories will now be blinking, repeat the same process as above to set, then press Enter. The Watt icon will be blinking. If you choose to set the Watts then the machine will automatically adjust the workload to maintain continuous work. What this means is that if you set the Watt to 100 the machine will try to keep you working at a rate of work that equals 100 Watts (or working at a rate that will keep a 100 Watt light bulb burning). Watts are determined by the amount of work you are doing. On the Elliptical this means the speed you are pedaling at combined with the workload of the machine. In Watt mode, if you change your speed the machine will automatically change the workload to maintain the same Watt level. If you pedal faster the workload will decrease and if you pedal slower the workload increases.

After adjusting all the parameters, press Start to begin your workout.

Preset Programs

There are 12 preset programs to choose from. After power up, or reset, press the Up/Down keys to highlight the Program icon. Press the Enter key to enter the program mode. The display will show P1, for two seconds, then change to the P1 program profile. You may keep pressing the Up/Down keys to scroll through the 12 programs. When you see a program you want, press the Enter key to enter. At this point you may press start to begin the program with the default settings or you may customize the program.

To customize the work level, press the Up key. You will see the profile increase in size. When the work level is where you like it press the Enter key (If you do not want to customize the profile, just press the Enter key to bypass).
The Time window will now be blinking. Use the Up and Down keys to adjust the workout time and then press Enter.
The Distance window will now be blinking. Repeat the same process to set the distance to count down, if desired, and press Enter.
The Calorie window will now be blinking. Repeat the same process then press Enter.
The Pulse window will now be blinking. Entering a Pulse number will set an alarm that will beep when your heart rate reaches the programmed number to let you know you have reached your target.
Once you have set the data you may press Start to begin the program. You may also press Start at any time during the programming to begin. Any data that is not programmed at that point will count up from zero.

When the program ends there is a series of audible beeps. You may press Start to restart the program or press Reset to return to the start-up screen.

User Program

This mode allows you to build and save your own custom program.
Press the Up or Down key until the User icon at the top of the display is blinking then press Enter. The first column of the profile will be blinking. Use the Up/Down keys to adjust the work level then press Enter. The second column will now be blinking. Repeat the same process as above and press Enter. Repeat this process until all the columns are adjusted to your liking. All the settings will be saved as a custom program.

Target HR

This program allows you to set a target heart rate and the machine will automatically adjust the work load to safely reach the target and maintain that target.
Use the Up/Down keys to select the Target HR program and press Enter. The display will show a number and the age icon at top will be blinking. Use the Up/Down keys to adjust the age and press Enter. The display will now show a blinking percent number or the letters THR.
You may use the Up/Down keys to choose either 55%, 75%, 90% or THR. The percentage choices will automatically set the target to a percent of your maximum heart rate, based on your age. This is why it is important to adjust the age properly. The console will use a formula to determine the correct percentage: 220 – age = maximum HR. For example a 30 year old persons' Max HR is 190 BPM (220 – 30 = 190 BPM). If the 30 year old wants to work at 75%, their target HR will be 142BPM.

If you want to choose to work at 75% - for example - then use the Up/Down arrows to highlight 75% and press Enter. Now the Time window will be blinking and you can program it and other data the same as other programs. If you want to set your own custom Target HR then use the Up/Down arrow to highlight THR and press Enter. The Pulse window will now be blinking. Use the Up/Down arrows to set your own Target HR and press Enter to continue.

Recovery

Used to measure how fast your heart rate (HR) recovers from exercise. The faster your HR returns to normal from exercise level, the better aerobic shape you are in. Pressing the recovery button will start a 60 second count down. Hold the hand pulse sensors and do not exercise during the count down. At the end of the 60 seconds a score will be displayed ranging from F1 to F6 with F1 being the highest score and F6 being the lowest.

FUNCTIONS

TIME: Count up: accumulates training time from zero to 99:59.
Count down: counts down from preset time to zero.

SPEED/ RPM: Automatically toggles between SPEED and RPM every 6 seconds. Speed is in miles per hour (or kilometers per hour)

DISTANCE: Count up: accumulates training distance from 0.00 to 99.99 miles.
Count down: counts down from preset distance to zero.

CALORIES: Accumulates calories burned from 0 to 9999. This is an estimated number only to be used from workout to workout to compare your progress. Actual calorie burn cannot be measured accurately on any consumer exercise equipment because every individual burns calories at a different rate.

WATTS: Indicates the amount of work being done in Watts.

PULSE: Displays your current heart rate when you grasp the hand sensors or wear the chest strap transmitter.

LEVEL: Shown next to the workout profile. Indicates the level of work being done from 1 to 16.

Maintenance:

1. Wipe down all areas in the sweat path with a damp cloth after each workout.
2. If a squeak, or rough feeling, develops the cause is most likely dirt build-up on the rear rails and poly-urethane wheels. Clean the rails and wheels with a lint free cloth and rubbing alcohol. Then apply a small amount of lubricant on the rails with your fingers or a lint free cloth.
   You only need a thin coat of lubrication, wipe off any excess.
3. If squeaks or other noises persist, check that the unit is properly leveled. There are 4 leveling pads on the bottom of the rear rails, use a 14mm wrench (or adjustable wrench) to adjust the levelers.

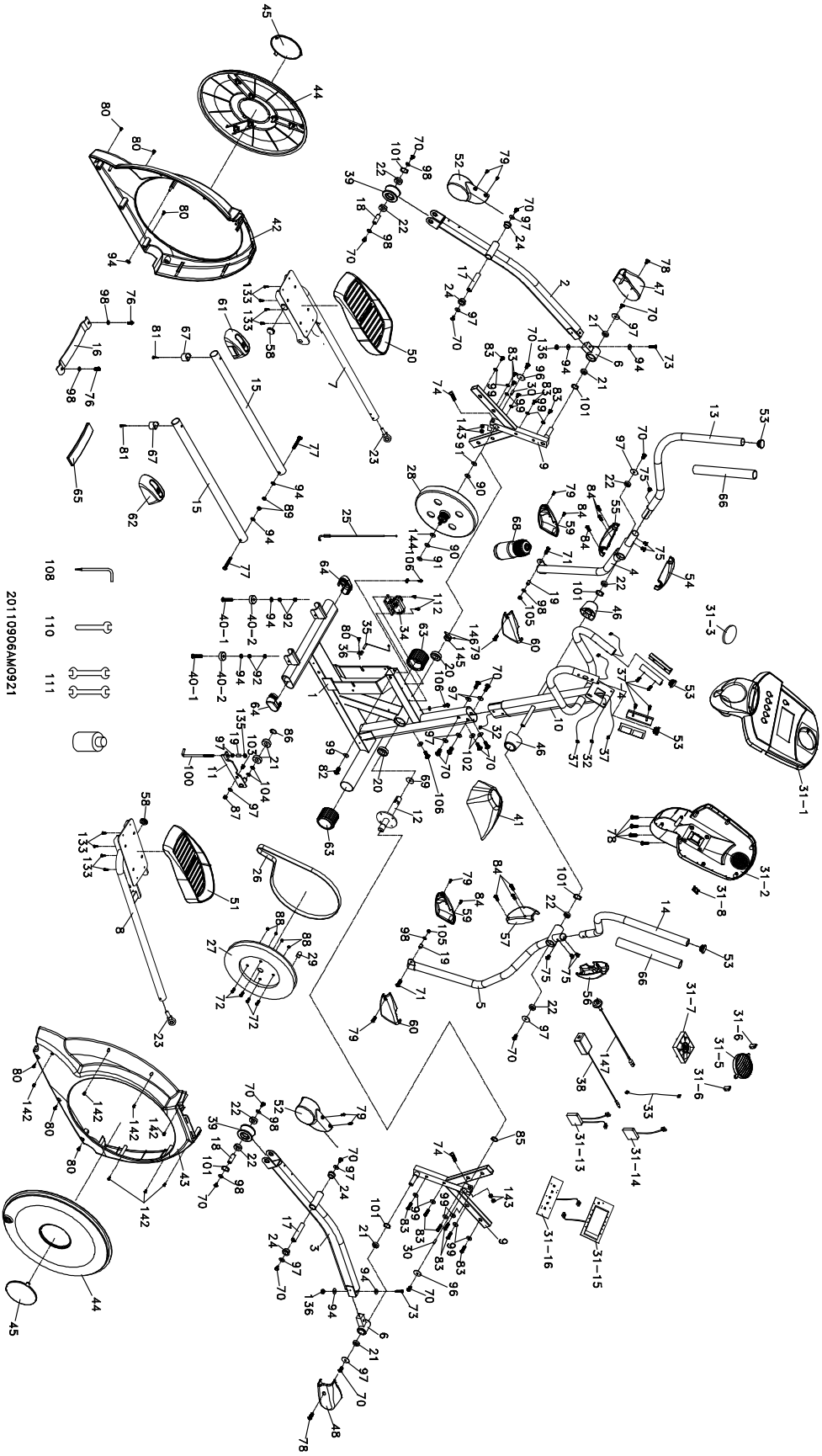
Parts List

NO.	DESCRIPTION	O'TY
1	Main Frame	1
2	Pedal Arm (L)	1
3	Pedal Arm (R)	1
4	Lower Handle Bar (L)	1
5	Lower Handle Bar (R)	1
6	Bushing Housing, Pedal Arm	2
7	Connecting Arm (L)	1
8	Connecting Arm (R)	1
9	Cross Bar	2
10	Console Mast	1
11	Idler Wheel Assembly	1
12	Crank Axle	1
13	Swing Arm (L)	1
14	Swing Arm (R)	1
15	Rail Tube	2
16	Rail Strap	1
17	Axle for Pedal	2
18	Axle for Slide Wheel	2
19	Rod End Sleeve	3
20	6005_Bearing	2
21	6203_Bearing	6
22	6003_Bearing	8
23	Rod End Bearing	2
24	Ø31 × Ø25.5 × Ø 19 × 16+3T_Bushing	4
25	Steel Cable	1
26	Drive Belt	1
27	Drive Pulley	1
28	Flywheel	1
29	Magnet	1
30	Woodruff Key	2
31	Console Assembly	1
31~1	Console Top Cover	1
31~2	Console Bottom Cover	1
31~3	Badge, Console	1
31~5	Deflector Fan Grill	1
31~6	Fan Grill Anchor	2
31~7	Fan Assembly	1
31~8	Fan Power Switch	1
31~13	300m/m_W/Receiver, HR	1
31~14	Interface Board	1
31~15	Console Display Board	1
31~16	Main Key Board	1
32	1300m/m_Computer Cable	1
33	750m/m_DC Power Cord	1

NO.	DESCRIPTION	O'TY
34	Gear Motor	1
35	400m/m_Sensor W/Cable	1
36	Sensor Rack	1
37	850m/m_Handpulse W/Cable Assembly	2
37~4	Ø3 × 20m/m_Tapping Screw	4
38	Power Adaptor	1
39	Sliding Wheel , Urethane	2
40~1	3/8" × 2"_Flat Head Socket Bolt	2
40~2	Rubber Foot	2
41	Console Mast Cover	1
42	Side Case（L）	1
43	Side Case（R）	1
44	Round Disk	2
45	Round Disk Cover	2
46	Cover Swing Arm Axle	2
47	Pedal Arm Cover (L)	1
48	Pedal Arm Cover (R)	1
50	Pedal (L)	1
51	Pedal (R)	1
52	Slide Wheel Cover	2
53	Ø32 (1.8T)_Button Head Plug	4
54	Front Handle Bar Cover (L)	1
55	Rear Handle Bar Cover (L)	1
56	Front Handle Bar Cover (R)	1
57	Rear Handle Bar Cover (R)	1
58	Ø32 (2.5T)_Round Cap	2
59	Connecting Arm Cover (L)	2
60	Connecting Arm Cover (R)	2
61	Lug Cover (L)	1
62	Lug Cover (R)	1
63	Transportation Wheel	2
64	Oval End Cap	2
65	EVA Foam for Rail Strap	1
66	Handgrip Foam	2
67	Rubber Foot	2
68	Drink Bottle	1
69	Spacer Bushing	1
70	5/16" × 15m/m_Hex Head Bolt	20
71	5/16" × 32m/m_Hex Head Bolt	2
72	1/4" × 3/4"_Hex Head Bolt	4
73	3/8" × 2-1/4"_Socket Head Cap Bolt	2
74	M8 × 30m/m_Socket Head Cap Bolt	2
75	5/16" × 15m/m_Button Head Socket Bolt	6
76	5/16" × 3/4"_Button Head Socket Bolt	2
77	3/8" × 2-1/4"_Button Head Socket Bolt	2
78	M5 × 10m/m_Phillips Head Screw	6
79	M5 × 15m/m_Phillips Head Screw	8

NO.	DESCRIPTION	O'TY
80	5 × 16m/m_Tapping Screw	7
81	5 × 25m/m_Tapping Screw	2
82	4.8 × 38m/m_Sheet Metal Screw	1
83	5 × 16m/m_Tapping Screw	12
84	Ø3.5 × 12m/m_Sheet Metal Screw	8
86	Ø17_C Ring	1
87	M8 × 7T_Nyloc Nut	1
88	1/4" _Nyloc Nut	4
89	3/8" × 7T_Nyloc Nut	2
90	3/8" -UNF26 × 4T_Nut	2
91	3/8" -UNF26 × 11T_Nut	2
92	3/8" × 7T_Nut	4
94	3/8" × 19 × 1.5T_Flat Washer	9
96	5/16" × 35 × 1.5T_Flat Washer	2
97	5/16" × 23 × 1.5T_Flat Washer	14
98	5/16" × 20 × 1.5T_Flat Washer	8
99	1/4" × 19m/m_Flat Washer	13
100	J Bolt	1
101	Ø17 _Wave Washer	6
102	5/16" × 23 × 2T_Curved Washer	2
103	M8 × 20m/m_Carriage Bolt	1
104	Ø17 × Ø23.5 × 1T_Flat Washer	2
105	5/16" × 7T_Nyloc Nut	2
106	3.5 × 16m/m_Tapping Screw	3
108	M5_Combination M5 Allen Wrench & Phillips Head Screw Driver	1
110	12m/m_Wrench	1
111	13/14m/m_Wrench	2
112	5 × 19m/m_Tapping Screw	2
133	M5 × 10m/m _Phillips Head Screw	8
135	M8 × 9T _Nyloc Nut	1
136	3/8" × 11T_Nyloc Nut	2
142	3.5 × 16m/m_Sheet Metal Screw	7
143	M8 × 6.3T_Nut	4
144	3/8" -UNF26 × 6T_Nut	1
145	Axle Stopper	1
146	M5 × 5m/m_Slotted Set Screws	2
147	Adaptor Power Cord	1

Explode Drawing



Warranty / Service

IMPORTANT
Please read and retain this manual as it will assist with identification for parts and service.

LIMITED WARRANTY

Lifetime Frame
Lifetime Magnetic Brake System
3 years parts

BOYLES FITNESS warrants its **SPT0022 Victory XE125 Elliptical** to be free from defects in material and workmanship under normal use and service conditions. Evidence of unfair usage or incorrect adjustment by the owner will void this promise.

All warranty coverage extends only to the original retail purchaser from the date of purchase. BOYLES FITNESS obligation under this warranty is limited to replacing or repairing the product, at the discretion of our authorised service centre. Any enquiries relating to warranties or spare parts must first be directed to Service **07 3272 7010** who will then assist you in the appropriate action to be taken. For efficient processing of your enquiry please have proof of purchase, retailer name you purchased the item from and the brand on the product.

This warranty does not extend to any damage to a product caused by abuse, improper or abnormal usage, or repairs not provided by BOYLES FITNESS.

Our sales and service centre has been set up to provide assembly assistance, replacement parts and accessories, and to efficiently handle all warranty related matters.

Phone **07 3272 7010**

Hours **9:00am – 4:00pm Mon-Fri (excluding public holidays)**

Email: **spares@boylesfitness.com.au**

Website **www.bfe.net.au**

BOYLES BFE FITNESS EQUIPMENT

BFE Warranty Policy – November 1st 2013

1. When purchased from an authorised BFE distributor the BFE warranty shall guarantee that all framework and components of your product are free from faulty manufacture. All faulty framework and components will be repaired or replaced as set out in this policy. All warranties in this policy apply to INDOOR HOME/DOMESTIC USE ONLY.
2. These warranties do not apply to products used in commercial use applications.
3. Warranty DOES NOT cover normal wear & tear and excludes faults due to misuse, abuse, incorrect assembly or lack of general maintenance.
4. Warranty is applicable to products sold and placed within Australia only.
5. IMPORTANT. Most of BFE products are pretested and we have inspectors checking all products prior to shipment. The number one reason for a fault is due to INCORRECT ASSEMBLY.
   If you do have problems please go back to the start and double check your assembly and pay special attention to all WIRING connections. If you have accidently cut or damaged the wiring please let us know and we will be happy to send you a new set at no-charge.

   If you have done this and are confident you have double checked your assembly and are still having problems please email our service department at spares@boylesfitness.com.auincluding your best contact details ,proof of purchase, serial number and a brief explanation of what is wrong.
   Emailing is the quickest and most reliable way to get your service request processed. Once we have your details we will either call or email you back with the next steps. The quickest way, once we determine the problem and send you a replacement part, is that we can talk you through over the phone on how to fit it. If it is deemed by our service tech that it is too difficult, we can arrange (where available) a service technician.
   NOTE. If we arrange for a service technician (where applicable) and it is found that it is not a manufactures fault and found to be an assembly issue , normal wear and tear, transport damage or misuse then there will be a call out fee of $140 depending on location. (Surcharge applies for non-metro areas)

WARRANTY TERMS- Warranty commences from the date of purchase from the retail store. Warranty only applies to the original purchaser and is NON transferable. Warranty is void if the serial number of the product has been removed or tampered with.
Warranty does not apply to defects, faults or failures due to:

(a) Defects caused during assembly or failure to assemble to the assembly manual provided. Assembly errors include but are not limited to damaged wiring harness, stripped crank arms and or pedals and bolts used in the wrong locations.
(b) Lack of general maintenance and or failure to service or maintain the equipment in accordance with the user manual specifications and recommendations. This includes a lack of lubrication. Only use factory supplied lubricant. DO NOT USE WD40 or anything simular. You can purchase lubricant from your retailer or contact us directly at sales@boylesfitness.com.au
(c) **Power Surges**. The computers, control boards and motors are very sensitive to power fluctuations. You must use a surge protector on all items that plug into your mains power otherwise your electronics will not be covered by this warranty. You can purchase these from numerous retailers or you can call us on 02 46 366 680 to get a price.
(d) User negligence, abnormal or excessive use, misuse, abuse or transport damage.
(e) Repairs, alterations or modifications by NON BFE authorised service technician.
(f) Accident, fire, flood or malicious damage by third person.
(g) Ordinary wear and tear.
(h) Failure to keep the product in a clean, dry environment causing rust. You should wipe off any sweat and moisture after each training session.
(i) Any products sold or placed in an application or the incorrect environment that is not recommended by BFE or as not stipulated in the owner's manual such as a commercial / rental environment will void the warranty set forth by BFE
(j) BFE recommends the use of a protective rubber floor mat. This reduces the incidence of dust and lint collection around the motor, reduces noise & protects your floor. You can purchase this from your retailer or contact BFE directly on 02 46 366 680

BFE will have the option to repair or replace any product which requires attention under the warranty.
NOTE: Lifetime refers to the warranty coverage of the units expected service life. NOT the lifetime of the purchaser.

Servicing/Spare Parts- As with any mechanical equipment general maintenance should be performed on a regular basis by an authorised retailer or service technician. This will ensure longevity of the product and ensure that it is kept working in optimum condition. Failure to properly maintain your equipment may lead to safety issues and may also void the warranty.

You should only use genuine BFE replacement parts otherwise the warranty will be void.

Freight Costs:
The cost of freighting the replacement part under warranty to the customer shall be free of charge. Your requirement is to return the faulty part via the pre-paid postal service which we will supply.

Returned Goods:
The unauthorised return of parts or product shall be refused and placed in the hands of the carrier at the cost of the shipper. Return authorisations can be obtained from BFE head office only.

Additional Warranty
If you would like to extend your labour warranty by 1 year ($99), 2 years ($199), 3 years ($299) please contact our office by emailing sales@boylesfitness.com.au (Not available in all areas)

Service Department hours: Monday to Friday between 9am and 4pm
Service Phone Number: 07 3272 7010 Email: spares@boylesfitness.com.au

PLEASE NOTE: that Authorised service technicians do not reside in all areas of this vast country. If you live beyond the reasonable service area of a metropolitan area, BFE may not be able to support the labour portion of the product warranty. Alternatively you can return (at your cost) your product to the closest BFE repair centre,where it will be fixed at no charge under the warranty period.

Metropolitan Area- defined as no more that 50km from G.P.O in all capital cities.

Disclaimer:
Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a 'Major failure' and for compensation for any other Reasonable foreseeable loss or damage.

You are also entitled to have goods repaired or replaced if the goods fail to be of an acceptable quality and the failure does not amount to a major failure.

BFE does not assume , nor authorise any representative or other person to make or assume for BFE , any warranties whatsoever, whether expressed or implied, in , in connection with the sale, service, or shipment of our products.

BFE reserve the right to make changes and improvements in our products and specifications without incurring any obligation to similarly alter products previously purchased.

This warranty operates in addition to other rights and remedies available to consumer's rights under the Australian Consumer Law.

Service Department hours: Monday to Friday between 9am and 4pm
Service Phone Number: 07 3272 7010 Email: spares@boylesfitness.com.au